

Priority: Living Well

Sub-Priority: Independent Living

Impact: Enabling more people to live independently and well at home

This is a priority this year because we need to:

- Help people to live independently as they get older.
- Support people with dementia.
- Develop a model of support for persons with a disability which enables independent living.
- Support whole families to live independently.

National Issues:

- Implementation of the Social Services and Well-being Act.
- Living Wage Issues for care providers, Care Market fragility.
- Aging population locally and nationally.

What we will do in 2016/17:

- 1) Ensure Care Home Provision within Flintshire enables people to live well and have a good quality of life.

Achievement will be measured through:

- Delivering the dementia awareness training programme to the care homes workforce
- Working with Betsi Cadwaladr University Health Board to develop an action plan around supporting the quality and breadth of nursing provision
- Addressing pressures in domiciliary care and the care home market and improve recruitment and retention.

- 2) Support greater independence for individuals with a frailty and / or disability, including those at risk of isolation.

Achievement will be measured through:

- Establishing a baseline for the people offered advice and support through the single point of access
- Ensuring that the workforce are equipped to provide person centred care in line with the requirements of the Social Services and Wellbeing Act

- 3) Improve outcomes for looked after children.

Achievement will be measured through:

- Developing a unified Corporate Parenting Strategy
- Supporting children in stable, local placements
- Improving the stability of school placements and the transfer process where moves are needed
- Strengthen partnership working with Health to ensure timely access to health assessments.

Risks to manage

- Fragility and sustainability of the care home sector.
- The quality of care home services will not meet required standards.
- Children and vulnerable families are not fully supported where multi-agency services and partners do not move toward an early intervention and prevention approach together.
- Demand and aspirations for independent living will not be met.

What we mean by:

Community Circles - A way for friends and family to support someone, through regular meetings with a facilitator.

Social Enterprise – A business with primarily social objectives whose surpluses are mainly reinvested for that purpose in the business or community.

Co-operative - A jointly owned enterprise engaging in the production or distribution of goods or the supplying of services, operated by its members for their mutual benefit.

'Age-Friendly' Communities - encourage and enable older people to engage with their surroundings and continue to engage socially within those communities, thereby maintaining their health, independence and wellbeing.

"What Matters" Conversation - The new model of eligibility for social care is based on a discussions with individuals about "what matters" to them.

Priority: Living Well

Sub-Priority: Integrated Community Social & Health Services

Impact: Enabling more people to live independently and well at home

This is a priority this year because we need to:

- Work with Betsi Cadwaladr University Health Board (BCUHB) to develop Health and Social Care models for the future.
- Avoid unnecessary admissions to hospital and support early and successful hospital discharges.
- Co-ordinate the provision of support for service users more effectively with BCUHB and other providers.
- Work together with BCUHB to support people with dementia within the local community.

National Issues:

- Implementation of the Social Services and Well-being Act.
- Living Wage Issues for care providers, Care Market fragility.
- Aging population locally and nationally

What we will do in 2016/17:

- 1) Ensure that effective services to support carers are in place as part of the integrated social and health services.

Achievement will be measured through:

- Developing and implementing the action plan resulting from the review of the carers' strategy

- 2) Influence the use of Intermediate Care Funds to support effective discharge from hospital and ensure a smoother transition between Health and Social Care services.

Achievement will be measured through:

- Agreeing the priorities and implementation plan for funding for 2016/17
- Maintaining the rate of delayed transfers of care for social care reasons

- 3) Work through the Children's Services Forum and participation group to improve access to CAMHS

Achievement will be measured through:

- Number and average waiting time for Looked After Children (LAC) to access CAMHS

- 4) Further develop dementia awareness across the county

Achievement will be measured through:

- Number of events (and take-up) aimed at raising awareness of dementia across the county
- Number of dementia friendly towns in Flintshire

Risks to manage:

- Funding between Health and the Council does not transfer smoothly e.g. CHC, ICF, Primary Care Funds
- Service provision is not co-ordinated/integrated.

What we mean by:

Intermediate Care Funds – Funding from Welsh Government being used to support older people to maintain their independence and remain in their own home for as long as possible.

Looked After Children – Children who are being looked after by their local authority, including with foster parents, at home with their parents under the supervision of social services, in residential children's homes or in other residential settings like schools or secure units.

Child and Adolescent Mental Health Services (CAMHS) – NHS-provided mental health services for children, generally until school-leaving age, in the UK.

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Priority: Living Well

Sub-Priority: Safeguarding

Impact: Ensuring adults, young people and children are safeguarded

This is a priority this year because we need to:

- Have a Council wide approach to safeguard and protect vulnerable people.
- Develop further awareness and support for the Council's approach to safeguarding including the prevention of human trafficking and child sexual exploitation.
- Comply with the new codes of practice for Safeguarding within the Social Services and Wellbeing Act (Wales).

National Issues:

- Continuity of funding and collaboration with other partners.

What we will do in 2016/17:

- 1) Strengthen arrangements within all council portfolios to have clear responsibilities to address safeguarding.

Achievement will be measured through:

- Developing a corporate safeguarding policy which operates as a framework for each service within the Council
- Development of a performance framework and reporting cycle
- Review corporate and service policies and procedures to identify breadth and depth of safeguarding coverage

- 2) Ensure that the workforce are trained in line with the new Codes of Practice for Safeguarding.

Achievement will be measured through:

- Carrying out a training needs analysis across the Council
- Referral rates from services other than Social Services

- 3) Ensure that our response rates to referrals remain within statutory targets

Achievement will be measured through:

- Statutory procedural targets for child and adult protection

Risks to manage:

- Safeguarding arrangements do not meet the requirements of the SSWB Act.

What we mean by:

Child sexual exploitation (CSE): a type of sexual abuse in which children are sexually exploited for money, power or status. Children or young people may be tricked into believing they're in a loving, consensual relationship. They might be invited to parties and given drugs and alcohol. They may also be groomed online.

Social Services and Well Being (SSWB) Act 2014 - An Act to reform social services law to make provision about improving well-being outcomes.

Adult at Risk - A person over the age of 18 who is (a) experiencing or is at risk of abuse or neglect, (b) has needs for care and support (whether or not the authority is meeting any of those needs), and (c) as a result of those needs is unable to protect himself or herself against the abuse or neglect or the risk of it.

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